



Water Utility Resilience Forum

December 13 – 15, 2021 | Miami, FL

Sunday, December 12

EVENING

5:00 - 6:00 Welcoming Reception (tentative)

Monday, December 13

MORNING

7:00 - 3:00 Registration

7:30 – 8:45 **Networking Breakfast**

9:00 – 12:15 Plenary Session I

9:15 – 10:30 **Community-based Resilience in South Florida**
Key stakeholders from South Florida will highlight the collaborations and partnerships among utilities, government agencies, and communities that make developing and implementing resilience plans possible.

10:30 - 11:00 **Networking Break**

11:00 – 12:15 **Strengthening Communities Through Emergency Preparedness**
Utility managers and local leaders will explore how emergency preparedness acts as an essential component of community resilience.

AFTERNOON

12:15 - 1:15 **Networking Lunch**

1:15 – 2:00 Plenary Session II

1:15 – 2:15 **Keynote** (speaker to be announced)
A thought leader will offer insights into utility and community resilience.

2:00 - 3:00 **Breakout Sessions**
Resilience requires community-based partnerships and collaboration – how is your utility approaching resilience? Insights from the breakouts will be shared and discussed during the plenary session.

2:45 - 3:15 Networking Break



3:15 – 3:35 **Breakout Session Report-Outs and Discussion**

3:35 – 4:05 **Reframing Resilience: Equity as a Core Principle**

How can utility resilience plans be transformed to acknowledge equity as a core principle – both in doing the work and as a key outcome for realizing resilience and sustainability? Our featured speaker will reflect on the themes from the day and focus resilience through an equity lens.

EVENING

5:00 - 6:00 Reception

Tuesday, December 14

MORNING

7:00 - 3:00 Registration

7:30 – 8:45 Networking Breakfast

9:00 - 11:45 Plenary Session III

9:05 - 10:00 **Case Studies on Resilience in a Regulated/Political World**

Utility leaders will discuss how they are working toward resilience in light of (or in some cases in spite of) political pressures and regulatory constraints.

10:00 - 10:15 **Networking Break**

10:15 - 11:45 **Cyber Resilience: Exercising Leadership**

Panelists will share best practices for protecting business enterprise systems and industrial control systems from malicious actors, with a particular view toward what utility managers should be considering. Roundtable discussions will provide participants with an opportunity to exchange lessons learned with their peers.

11:45 - 12:45 **Networking Lunch**

AFTERNOON

12:45 - 4:15 Plenary Session IV

12:45 - 2:15 **Financial Resilience: Making the Dollars Work**

A strong balance sheet is a key foundational element for utility resilience. Financial experts will explore financial risk management, investors' perspectives on resilience, bonds and insurance, and sources of funding.

2:15 - 2:45 Networking Break



2:45 - 4:15

Resilience Up Close: Panel Discussion

Pace setters will provide insights on how they have addressed abrupt tests to their utilities' resilience from supply chain issues, fuel shortages and other challenges and share key lessons learned on how the threats were confronted.

EVENING

5:00 - 6:00

Reception

Wednesday, December 15

MORNING

7:30 - 8:45

Networking Breakfast

9:00 - 11:45

Plenary Session V

9:00 - 10:15

Workforce Resilience: New Opportunities

A panel discussion featuring change leaders from across the water sector will address issues of diversity, equity, and inclusion, how the pandemic has influenced how we manage the water workforce, and more. The discussion will be followed by opportunities to share experiences and lesson learned with peers.

10:15 - 10:30

Networking Break

10:30 - 11:45

Roundtable Discussions and Closing Remarks

